



Fall/Winter | 2024

A newsletter for JCE Co-op natural gas members.

Notify JCE Co-op before installing a generator

As backup power options become increasingly popular, many homeowners are choosing to install standby generators that run on natural gas. These units offer peace of mind during outages, providing a reliable source of power. However, if you're planning to install a generator, notifying JCE Co-op is a critical step that should not be overlooked. Here's why keeping us informed can benefit both you and our communities.

1. Safety considerations

Standby generators, especially those that run on natural gas, require an adequate gas supply to function efficiently. When a new appliance with significant energy demands is added to the system, it can place an increased load on your existing gas lines. Informing JCE allows our gas technicians to verify that the system can handle the additional load without compromising the safety of your home or neighborhood. We can also help you identify any modifications needed to maintain proper pressure in your gas lines and ensure the safe operation of both your generator and other gas-powered appliances.

2. Proper sizing of gas meters and lines

Natural gas meters and service lines are sized based on the expected consumption for each household. A standby generator could substantially increase your gas usage, requiring a larger meter or possibly even an upgraded line to accommodate the increased flow. By notifying us ahead of time, our technicians can assess whether any upgrades to your service are necessary, ensuring that your generator will have enough fuel to run effectively without disrupting your home's other gas needs.

3. Protecting equipment and appliances

If the gas supply is not properly calibrated for the additional load of a generator, it could lead to equipment issues such as low fuel pressure or operational inefficiencies. Low pressure could impact your generator's ability to perform optimally, and it might even cause malfunctions in other gas appliances in your home. When you notify JCE Co-op, we can help ensure that your generator's installation is optimized to protect both the generator and any other natural gas-powered equipment in your home.

JCE Co-op's gas team is here to ensure safe, efficient, and reliable service. By informing us before installing a new standby generator, you help us maintain the balance and integrity of the natural gas infrastructure in our area. Taking this proactive step will provide you with peace of mind, knowing that your home is prepared for emergencies without compromising safety or service. So, before you flip the switch on that new generator, make sure you contact us at [800-858-5522](tel:800-858-5522)— it's a small step that can make a big difference.



JCE Co-op offers programs to manage winter heating bills

As colder months approach, JCE Co-op provides a range of programs to help members manage rising winter heating costs.

Our Budget Billing program averages yearly bills to provide predictable monthly payments, easing the burden of high winter bills. Budget billing does not reduce your overall energy expense; it simply allows you to spread out your annual energy expense evenly over a 12-month period. The Levelized Billing option calculates a rolling monthly average, allowing for smoother, more consistent payments without large fluctuations. Levelized billing is very different from budget billing. Because a rolling average method is used, your amount due will vary from month to month. Although levelized billing can help take the shock out of your bill during extremely cold or hot weather, your bill will not be the exact same amount each month.

For members facing financial challenges, JCE Co-op supports its membership during times of hardship through various energy assistance programs that assist low-income residential members with their heating and cooling bills. Visit our website at jcecoop.com/bill-payment-options or contact our member care department at **800-858-5522** to learn more about these options and find the best fit for your household.



Warm and cozy without overspending: check out JCE Co-op incentives program

Still time to get your efficiency incentives for 2024

JCE Co-op is committed to helping both residential and commercial members save money and boost energy efficiency. Our incentive program is designed with you in mind, offering a wide range of incentives that make it easy to save while upgrading to energy-efficient solutions.

Don't Miss Out!

There's still time to take advantage of these valuable incentives for 2024. If you've completed qualifying work this year, be sure to submit your documentation by December 27 to receive your incentives.

Important Reminders:

- Only equipment purchased or installed in 2024 qualifies.
- All required documentation must be submitted within three months of purchase or installation.

Learn More & Start Saving:

For full details, visit jcecoop.com/incentives and see how JCE Co-op can help you save today!



UP TO \$925

CASH BACK

**on the BIG
FOUR**

**Water Heater • Furnace
Stove • Clothes Dryer**

**Add other appliances or
outdoor living and save
even more!**

Introducing . . . Inspector Watts!

JCE Co-op's energy advisor, John Scott, is now Inspector Watts!

Inspector Watts . . .

- ✓ is your friendly, local energy advisor
- ✓ will be your reliable source for information on geothermal and energy efficiency
- ✓ will sleuth out energy saving options for your resident, business or farm



**INSPECTOR
WATTS**



- ✓ will have a mascot, "Thermie", to appeal to our young members for activities and leave behinds in classroom settings when needed

As part of our overall brand refresh, we relinquished "The Energy Detective."



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JCE CO-OP
Electric • Gas • Fiber