

Understanding Your New Bill (Front)

As a result of our software upgrade to SmartHub, your bill has a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.



Call Toll Free: 1-800-858-5522
Website: www.jcecoop.com

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ANY MEMBER
123 ANYPLACE RD
ANYWHERE IL 99999-9999
Your Membership District is ZZ
ACCOUNT NUMBER: 999999

Your Account Summary

Bill Date: July 22, 2025

Previous Balance	\$75.03
Payment Received - 06/28/2025	-\$75.03
Past Due	\$0.00
Electric Service	\$65.50
Current Charges	\$65.50
Total Charges Due by 08/11/2025	\$65.50
Amount Due after 08/11/2025	\$65.50

Total Amount Due

\$66.50

Payment due on Aug 11, 2025

Electric Charges

Message Center

Something new is coming to JCE Co-op. The National Information Solutions Company (NISC) is an information technology company that provides software and hardware solutions to utilities across the nation, specifically SmartHub. SmartHub will be an efficient, cost saving billing tool for the co-op. It will bring new features for our members. You will discover:

- Greater account access through our new mobile app and web portal.
- New bill layout and design and new ways to communicate with JCE Co-op.

SmartHub Sign Up

Visit jcecoop.com/smarthub for more information

Please return payment coupon with payment. Please do not staple or paperclip.

Account Number	999999
Service Addr	123 ANYPLACE RD
Payment Due on Aug 11, 2025	\$66.50
Amount Due After	\$66.50

Amount Paid _____

JCE CO-OP
Electric • Gas • Fiber

PO BOX 390
ELIZABETH IL 61028-0390

ANY MEMBER
123 ANYPLACE RD
ANYWHERE IL 99999-99999

JCE CO-OP
PO BOX 75786
CHICAGO IL 60675-5786

1

15044 00000999999 5 0000000000 000021201 000021519 1

- A Billing Summary**
- Here you'll find your past payments, current charges and total amount due.
- B Account Information**
- Membership district and account number are shown. Have updates? Call us at 800-858-5522 or contact us online at jcecoop.com/contact-us.
- C Amount Due**
- Total amount due and due date are shown. Automatic payment is indicated if you participate in this program.
- D Message Center**
- We'll often tell you more about programs, services, notices and events.
- E Payment Stub**
- If paying by check, return this stub with your payment to ensure the payment is properly credited to your account.



For more information go to jcecoop.com/SmartHub. Still have questions? Call us at 800-858-5522 or email us at info@jcecoop.com. Please expect longer wait times as we navigate this transition—thank you for your patience!

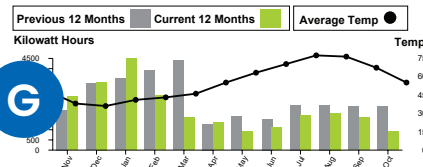
Understanding Your New Bill (Back)

As a result of our software upgrade to SmartHub, your bill has a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

Your Energy Snapshot - Learn more at jcecoop.com

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Electric Service Rate: 99999 Residential
Meter # 0000000000 **From** 07/01/25 **To** 07/29/25 **Days** 28
Last Read 43025 **Current** 42493 **Mult.** 1 **kWh** 123



COMPARISONS	DAYS	TOTAL kWh	AVG. kWh	DAILY COST	AVG TEMP
CURRENT BILLING	28	123	4	\$2.07	55
PREVIOUS BILLING	30	150	5	\$2.08	67
LAST YEAR BILLING	29	204	7	\$2.29	49

Purchased Energy Costs

Energy Charge	123 X 0.0398400	\$4.90
Generation Charge	123 X 0.0468400	\$5.76
Transmission Charge	123 X 0.0287700	\$3.54

Distribution Costs

Facility Charge		\$38.00
Member Service Charge		\$8.00
Delivery Charge	123 X 0.0464100	\$5.71

Other Charges/Credits

State Tax		\$0.39
Energy Assistance Care Fund		\$0.20

Total Current Charges **\$66.50**

F Service Description

The bill lists your meter number, location, days in billing cycle, as well as your Service Subtotal for that billing period. Members with solar, community solar subscriptions, or time of use rates will see multiple rows of meter reads and kWh values for greater transparency.

G Usage Graph

This graph shows electric usage as well as average temperatures over the last year.

H Energy Usage Comparison

A handy comparison provides current energy usage, the previous month's usage, and the previous year's usage along with current usage. participate in this program.

I Ways to Pay Your Bill

We list the various ways you can pay your electric bill.

J Contact Information

Have a question about your bill, service or account? We're here to help!

K Emergency Information

Your safety is our top priority. Keep these tips in mind if using natural gas in your home or business.

Other Ways to Pay Your Bill

There is never a fee when using an authorized payment method. Visit jcecoop.com/Pay for more information on all the ways to pay your bill.



Online

Log into your account at jcecoop.com



Phone 24/7

800-858-5522



App

Download the JCE app at jcecoop.com/SmartHub



In Person at

793 US Rt 20, Elizabeth
103 Chicago Ave, Savanna
1004 S. Chicago St, Geneseo

Monday - Friday 7:30 a.m. to 4:00 p.m.
800-858-5522 | info@jcecoop.com

24/7 Emergency

800-858-5522

If you smell gas:

- Leave the area immediately.
- From a safe distance, call 911 and report the situation to JCE Co-op 800-858-5522.
- Do not return to the area until it is declared safe by emergency services or JCE Co-op.

**Ofrecemos Asistencia En Español. Por Favor
Llame Al Numero Indicado**

Your Touchstone Energy® Cooperative



For more information go to jcecoop.com/SmartHub. Still have questions? Call us at 800-858-5522 or email us at info@jcecoop.com. Please expect longer wait times as we navigate this transition—thank you for your patience!

