

## **ELECTRIC / NATURAL GAS**

## **Automatic Bill Payment Authorization Form**

N	lember Information
T	Name:
	Daytime Phone:
	I authorize Jo-Carroll Energy to automatically debit my credit/debit card or bank account each month for the purpose of paying my electric, natural gas and/or Sand Prairie internet bill.
	(Signature of card holder or bank account holder)  Check here if you are signing this form as part of your new Sand Prairie internet account. A representative will contact you once your billing account is activated to enroll you in draft or auto-pay. Only once your account is active can you manage your services in the MyAccount portal.
C	checking or Savings Withdrawal
	Account Holder:
	Daytime Phone:
	Name and Address of Institution:
	Type of Account: ☐ Checking or ☐ Savings
	Routing/Transit Number: (First 9 digits in lower left-hand corner of check)
	Account Number:
	*or you may follow the below instructions to sign up online or over the phone for activated accounts only.
Credit/Debit Card Withdrawal	
	To enroll in the credit card draft please use one of the two options below:
	1) Visit www.jocarroll.com and log in to "MyAccount" to set up your draft in the Online Member Portal. Select the payments tab and choose either of the following options:
	a. Pay by Draft - automatically pulls the payment each month on your payment due date.*
	b. <b>Auto-Pay</b> - automatically pulls the payment each month on a date you select. If you get paid on the 15th of each month you can set up your draft to automatically pull on the 16th.*
	Fill out the form as shown for the requested service and select submit.  2) Contact our office toll free at 1-800-858-5522 between the hours of 8 am and 5 pm Monday through Friday and a member
L	service representative will be ready to help set up your draft over the telephone.
	o-Carroll Energy Account Information
	Check which Jo-Carroll Energy Service(s) you would like to enroll in auto-draft: ☐ Electric ☐ Gas ☐ Internet ☐ All
	or enter specific Account Number(s):
	Service Address:
	Return completed form to: Jo-Carroll Energy, 793 U.S. Route 20 West, PO Box 390, Elizabeth, IL 61028 or FAX: (815) 858-3731
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<sup>\*</sup> Please be advised your payment will pull at 12:05 a.m. on the due date via our automated system. Please ensure funds are available to avoid a declined payment. Be sure to pick a date that falls before your regular due date. Scheduling a payment date after your normal due date may result in a delinquent status for your account. For each check, electronic transaction or other remittance which is not honored because of insufficient funds or a closed account, you may be subject to addition fees.

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