



Attention members who pay by mail!

At JCE Co-op, we're always looking for ways to better serve our members, and your feedback plays a crucial role in guiding our decisions. You spoke, and we listened! This spring, we'll be transitioning our lockbox payment processing to a location closer to home in Chicago.

This new site is closer to USPS and has eight pickups daily which will result in a more streamlined bill payment process.

ACTION REQUIRED if you use **bank bill pay** to pay your bill. JCE Co-op members will need to change their bank bill-pay vendor profile to our headquarters address: **JCE Co-op, PO Box 390, Elizabeth, IL 61028**

The new lockbox address is: **PO BOX 75786, Chicago IL 60675-5786**



Electric • Gas • Fiber

P.O. Box 390
Elizabeth, Illinois 61028
800-858-5522

Your Touchstone Energy® Cooperative 

Why the change? By moving our lockbox processing closer, we aim to streamline your bill payment experience and reduce mail delays. This adjustment means your payments will be processed more efficiently, providing you with added peace of mind.

You will notice this bill is the first statement with the new remit-to address. If you are mailing in a check, simply include the remittance stub with your payment.

Thank you for your continued support and feedback as we work to enhance our services for all our members. If you have any questions please contact Member Services by calling 800-858-5522.